



Seamless Search

A Nationwide Testing Association Company

Background Screening Services



We offer a comprehensive suite of customizable background screening solutions for today's business

SeamlessSearch.net

Seamless Search

A Nationwide Testing Association Company

Comprehensive Background Screening for Your Business



- Powerful Cloud-Based Technology -

Our cloud-based background Screening infrastructure sets us apart. We offer a full suite of software, services, and tools to make background screening seamless and easy. We're also integrated with the top Human Resource Management systems. Our screening platform delivers all of its computing services over the Internet through a powerful cloud-based architecture that offers faster innovation, flexible computing resources, automation, management tools, new development paradigms, and economies of scale that are not financially or technically feasible through proprietary systems.

SCREENING SOFTWARE



Screening Insights - Business Intelligence Tool

Insights is a revolutionary Business Intelligence dashboard that gives us as a CRA critical insights into your candidate screening activities. Insights is a visual analysis tool for analyzing background screening activities and helps us to improve productivity and efficiency. We can share many Insights reports with you, or for a including searches and trends to look for opportunities to improve your business. Insights is a series of preprogrammed reports and dashboards built using a powerful business intelligence engine that allows you drill down into reports to gain deeper insights.



Disclosures - Customizable Consumer Letters

Our customizable disclosure letters and mobile-enabled disclosure tools make managing disclosures easy and effective. Users can select one of ten letter types and assign it to a matching order type. Each disclosure letter can include jurisdictional replacement tags to stay compliant with state and city laws, as well as prompt tags to provide detail reasoning for an action to the consumer. Disclosure letters can be printed and mailed to the consumer, or they can be sent via Quickview using email or text messaging.



Quick View - Electronic Disclosures Anywhere

Quick View is the most secure, powerful and simple disclosure delivery tool in the industry. Letters can be distributed by email or text messaging. Quick View works hand-in-hand with Disclosure to deliver disclosures to candidates electronically, to a computer or smart device. After the candidate receives an invitation via email or text, they must authenticate themselves before opening the letter. The link to the disclosure letter is good for 5 days. Once it has been opened, it is active for 24 hours.



Quick Verify - Verifications Made Easy

Quick Verify offers a seamless, natively integrated, and electronically delivered verification request emailed to employers, landlords or references. Users can use Quick Verify for five verification search types: Reference verification, Employment verification, Personal Reference verification, Professional Reference verification and Residence verification. Users can access Quick Verify by selecting the verification requests button in the search editor. The email will send to the verifier and link is valid for 5 days before needing to be resent. The questions that the verifier answers are based on the questions configured in the product.



QuickApp - Customizable Electronic Applications

QuickApp is a powerful digital application that drives hiring efficiency and assists in obtaining consent for background checks. QuickApp offers CRAs a secure and self-configurable application delivery system that is compatible across any smart device. Candidates receive an electronic invitation through email or text. The candidate inputs their data, ensuring accuracy, and receives a confirmation of completion when they are done. Over 90% of applicants who start an application through QuickApp complete the process.



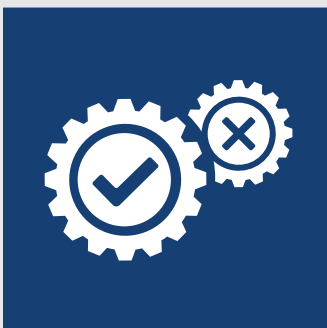
QuickApp Pro - Custom Application Builder

QuickApp Pro allows us to customize and build electronic applications for our clients and/or candidates. It is typically used for employment applications as a white label solution. QuickApp Pro allows users to have candidates electronically complete a job application. Once your organization is setup set up with a QuickApp Pro URL, you can add clients and customize applications specific to your client's needs. The QuickApp Pro URL can be used as an embedded link or a static link. QuickApp Pro works seamlessly with our screening platform.



API Connector - Open Development Connector

Our API Connector is a universal connector, allows us to build custom integrations, enhancements, workflows and user experiences through an open API. The API is used to send XML requests to the Cloud gateway containing available searches, such as credit, criminal, driving records, references, etc. The XML request contains authentication credentials, information indicating which product and searches being requested and the necessary applicant data to process the request. The gateway validates the request and notifies the client of status changes in the report, or the client can query the gateway for status information. API is powerful and flexible and gives users the ability to customize their TazWorks experience.



Our Support - World-Class Customer Service

Even as we introduce new technologies, we insist on keeping things personal. Our customer support? We are here to answer your call. Our customer support team is ready, around the clock, whenever and wherever you need us to address your business needs. Transparency? Communication, every step of the way. Our service teams? The most trusted in the industry. That's why we can deliver things like a 90% first-time call resolution, and one of the most loyal customer communities in the industry.

SCREENING SOFTWARE



CIV - Secure Identity Verification

CIV (Consent Identity Verification) adds an additional security layer when confirming consumer identity through QuickApp. An increase in threats calls for an increase in security measures. CIV assists in confirming the identity of the consumer before submitting the QuickApp. A QuickApp invitation is sent to a consumer through email or text, the consumer follows the link to complete the background questionnaire and is directed to the CIV process. The consumer is asked several factual questions that only they would know the responses to, and that must be answered in an appropriate time-frame. If consumer fails, they have to four attempts, before being locked out for 7 days.



Researcher - Seamless Vendor Login

Researcher provides third-parties a secure, fully integrated login that allows researchers to contribute important information without having to have full access to our or visibility of sensitive data about candidates. We set up researchers by creating a vendor and adding the searches they can fulfill. The researcher will then receive an email asking them to login and provide the information being requested. The researcher submits the content and saves it as complete. Based on how we want it to be configured, the search can show as "Complete" or it can go back to "Pending Review" status.



Data Connector - Connect to Your Data

Data Connector is a revolutionary reporting database connection tool to connect to your data to build custom reports. It is for clients who have complex data analysis and reporting needs and is an add-on for sophisticated users. Data Connector allows us to mix your data with data from other third-party systems. Use the Data Connector to build custom reports to find new ways to look at your data and to make background screening more efficient. Data Connector provides powerful and secure access to your background screening data using your own development or popular business intelligence engines and reporting tools.



Post-Hire Background Checks - Stay Informed

Post-Hire Background Checks gives us the ability to track changes or new records on an applicant after the initial background check is completed. The queue allows users and clients to be notified if any concerning record changes reveal a change on an individual the year following their initial background check. Post-Hire Background Checks provides another layer of coverage for clients, additional revenue for CRAs, and makes it easier for applicants because they don't have to fill out a new application. Post-Hire Background Checks can be enabled for three searches: National Criminal Database search, National Criminal Alias search and Sex Offender search.



Report Decision - Report Evaluation Display

Report Decision™ gives us the ability to customize and standardize your report decision process. With enhanced functionality that allows users to set global default decisions while still offering clients the ability to make their own unique parameters, managing of your report decisions is easier and more efficient than ever. Report Decision creates consistency in your candidate decision standards and increases productivity while improving your business processes. Report Decision allows users to create and customize your decisioning process through a set of individual or system-wide parameters, based on the needs of your business and clients.



Scorecard - Application Scoring Tool (optional item)

We use an intuitive, customizable, and easy-to-use tool for analyzing and scoring tenant applications. Users can easily analyze and accept/reject tenant applications. Scorecard gives an overview of all criteria and allows users to set up scoring recommendations, grading methods and recommended criteria. Users will create a Scorecard template with using one of two grading methods: Average grading or weighted grading. Users will configure the many scoring criteria options to help aid in the decision process, such as: Income ratio options, credit options, open accounts, record options and verification options. The Scorecard template is specific to client's needs and can be assigned to a tenant order type product only. CRA users will set the final decision on the report, unless they give a client user the permission to set the final decision.

In 2021, we were acquired by Nationwide Testing Association, Inc., allowing us to provide our clients with drug testing, Medical Review Officer Services, TPA services, Clearinghouse Services, and Compliance Services such as mock audits. This relationship has expanded our service offering and allowed us to take control of our client experience truly. Quality Assurance is a critical process in our industry. At Seamless Search, all searches are analyzed by our certified Client Relations Specialist and Researchers. Our entire process is carefully reviewed before being released from workflow monitoring to each hit on a search. This ensures the most accurate data for our clients.

Our promise to you is that our account managers and professionals are responsive and committed to delivering an expert, positive, repeatable customer service experience every time.

Order Background Checks Through the Software You Use Today

We're already integrated with the top data providers and leading human resource, applicant tracking, property management, and drug screening systems so you'll be able to order background screening via the software you already use today. Ask us if your software provider is integrated our platform. If your vendor does not have a current integration, our platform's robust API makes custom integrations affordable.



And So Many More...

Need background checks?
We've got you covered!



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Comprehensive Background Screening Solutions



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